

Got a complaint?

Victorian Ombudsman

Victorian Ombudsman investigates complaints about Victorian government departments and agencies.

Victorian government agencies include state schools, Vic Roads, Corrections Victoria, the Department of Human Services, TAC, WorkCover and many more.

Anyone can make a complaint.

If you have a complaint

Do you have a complaint about a Victorian department?



Try to fix the problem with the department first



Are you dissatisfied with how the department handled your complaint?



Contact Victorian Ombudsman

Interpreter

For a telephone interpreter, call this number and ask for Victorian Ombudsman

131 450
9am – 5pm
Monday – Friday